

News Matters

Issue no 31, November 2025



Welcome to our November edition. We hope you enjoy exploring the activities and achievements of our members, staff, and volunteers over the past month. If you're interested in learning more about People Matters and the services we provide, please visit www.peoplemattersleeds.co.uk



Staff Story - Vikky



Introducing and a big welcome to Vikky who recently came to join our team as a Fundraising coordinator and Job coach in Nourishing People.

What did you do before?

I worked for an adult education centre as a Progression Officer supporting people into employment.

What has your experience been like so far?

I have only worked for People Matters for around a month but in the time I have been here, I have already seen the work the staff and the members put in to make this charity amazing. This has had a profound impact on my work ethic.

My favourite thing about People Matters must be the members! They are some of the friendliest people I have ever met, and each day is a pleasure to come to work because of them (and the staff of course).

Describe PM in 3 words

Impactful, Meaningful and Positive

Interesting facts about me

I never go on roller coasters anymore as the last 3 times I have been on them they have broken down, and I've had to be rescued by emergency services.

Big News



We now accept Stripe payments for invoices you may receive from People Matters! You can pay quickly and securely online using your preferred card or digital wallet, a big change from having to set up a bank transfer (although you will be able to do this still). Stripe should be more accessible and easier to use, the link will be on your electronic invoice. Any problems setting this up please contact the office 😊

Fundraising



Big shout out and thank you to Lidgett Lane Methodist Church, who have kindly offered to make us their fundraising charity for 2025/26 - we really do appreciate it.



We have been lucky enough to secure Aviva match funding. All donations are matched by Aviva until the 4th December 2025! If you would like to make a donation to People Matters and double the money we receive, here is the QR code:



Member Story: Etinosa

Etinosa first learned about People Matters (PM) through his Support Worker.

Before joining PM, he attended Weekenders which ended in 2018 . Etinosa chose to become part of PM Social Groups because he wanted to do more activities and make some new friends.

How has your life been impacted since joining PM?

"I have made friends, and am more independent and confident when out and about in the community. I have been told I am more engaging. I feel good going to People Matters. I love having conversations with my friends and the staff."

3 words to describe People Matters:

"Friendly, Entertaining and Sociable"



Member survey



We ran a member survey in October which had 117 responses. We had some great feedback, 100% of members said that they felt safe and respected at People Matters, 98% said PM support them to make their own choices and decisions and 97% said they'd recommend PM to a friend. Members said we supported them with gaining confidence, going to new places, making friends, learning new things, and improving their health and wellbeing, just to name a few. 3 words from members to describe the culture at People Matters:

fun and friendly Amazing fun Exciting
nice Good **Helpful Fun**
happy supportive Excellent
socialising and fun

enjoyable helpful kind Caring and supportive
friendly caring Friendly understanding
reliable respectful Friendly kind

We were told some brilliant good news stories through the survey. See some examples below:

"On one of the days Jack is at Nourishing People, he helps others in a leadership role. This has made a huge difference to Jack's confidence. He loves this role. Huge thanks to all staff."

"People Matters has helped me gain confidence and skills, and to get the rest I needed to help me recover from long term illness. I am much more capable now than I was when I first started receiving support."

Some of the suggestions to improve our services were: more trips, improved communication including around services we offer, and more courses including physically active courses. We are taking these on board and putting plans in place to move forward with these where possible. The results have been fed back to our Members' Council and our board of trustees.

If you would like to subscribe to this newsletter, go to our website www.peoplemattersleeds.co.uk and follow the link.

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